



## PEDELEC

EPAC FAHRRÄDER (ELEKTROMOTORISCH UNTERSTÜTZTE RÄDER) - EN 15194  
EPAC BICYCLES (ELECTRICALLY POWER ASSISTED CYCLES) - EN 15194

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### STEVENS ORIGINAL-BETRIEBSANLEITUNG //

### STEVENS ORIGINAL OPERATING INSTRUCTIONS //

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**Weitere Informationen finden Sie in den Anleitungen auf der beiliegenden CD-ROM**  
For more information see the operating instructions on the enclosed CD-ROM

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Serial number STEVENS Bosch Pedelec

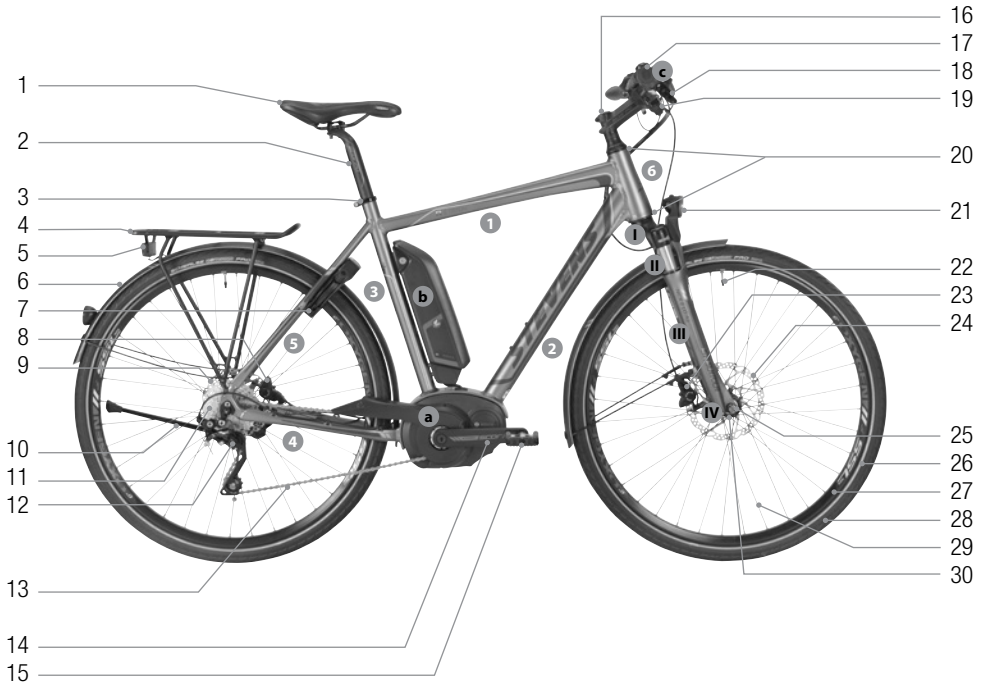


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## COMPONENT DESCRIPTION

### Frame:

- 1** Top tube      **4** Chainstay
- 2** Down tube      **5** Rear stay
- 3** Seat tube      **6** Head tube

- 1** Saddle
- 2** Seat post
- 3** Seat post clamp
- 4** Pannier rack
- 5** Rear light
- 6** Mudguard
- 7** Wheel lock
- 8** Rear brake
- 9** Rotor
- 10** Kick-stand
- 11** Cassette sprockets
- 12** Rear derailleur

- a** Motor
- b** Rechargeable battery
- c** Display and control element

- 13** Chain
- 14** Crank
- 15** Pedal
- 16** Stem
- 17** Handlebar
- 18** Brake lever
- 19** Shifter
- 20** Headset
- 21** Front light
- 22** Valve
- 23** Front brake
- 24** Rotor

### Suspension fork:

- i** Fork crown
- ii** Stanchion tube
- iii** Lower leg
- iv** Drop-out

### Wheel:

- 25** Quick-release
- 26** Reflector ring
- 27** Rim
- 28** Tyre
- 29** Spoke
- 30** Hub



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## Dear Customer,

In purchasing this STEVENS pedelec you have chosen a product of high quality and technology. Each component of your new STEVENS pedelec has been designed, manufactured and assembled with great care and expertise. Your STEVENS dealer gave the pedelec its final assembly and adjustment to guarantee proper operation and many enjoyable riding experiences with complete peace of mind from the very first metres.

This manual contains a wealth of information on the proper use of your STEVENS pedelec, its maintenance and operation as well as interesting information on its design and engineering. Please read these instructions thoroughly. We are sure that even if you have been cycling all your life you will find useful and detailed information. STEVENS pedelecs differ markedly from usual bicycles.

Therefore, before setting off on your new STEVENS pedelec for the first time be sure to read at least chapters **“Before Your FIRST Ride”**, **“Riding a STEVENS Pedelec – Special Features”** in this original operating instructions and chapter **“Operation”** in the BOSCH system instructions on the enclosed CD ROM.

To have as much fun as possible during cycling, be sure to carry out the functional check described in chapter **“Before EVERY Ride”** before setting off on the STEVENS pedelec.

Even a manual as big as an encyclopaedia could not describe any possible combination of bicycle models and components or parts on the market. It therefore focuses on your newly purchased STEVENS pedelec and standard components and provides useful information and warnings. When doing any adjusting and servicing, be aware that the detailed instructions provided in your manual only refer to this STEVENS pedelec. The information included here is not applicable to any other bicycle or pedelec type. As bicycles come in a wide variety of designs with frequent model changes, the routines described may require complementary information. Be sure to also observe your general STEVENS user manual as well as the instructions of the component suppliers that you have received from your STEVENS dealer.

Be aware that these instructions may require further explanation, depending on the experience and/or skills of the person doing the work. For some jobs you may require additional (special) tools or supplementary instructions. This manual cannot teach you the skills of a bicycle mechanic.

Before you set off, let us point out a few things that are very important to every cyclist: Never ride without a properly adjusted helmet and without glasses and take care to always wear suitable clothing. As a minimum you should wear straight cut trousers and shoes fitting the pedal system. Always ride carefully on public roads and observe the traffic rules so as not to endanger yourself or others.



### **Danger:**

For your own safety, never do work on your bicycle unless you feel absolutely sure about it. If you are in doubt or if you have any questions, contact your STEVENS dealer.

This manual cannot teach you how to ride the pedelec. Please be aware that riding a pedelec is an activity that can also be dangerous, in particular on public roads. You should therefore stay always in control of your STEVENS pedelec. Be aware from the moment you set off that you ride at a higher speed. Always keep this fact in mind and ride considerately!

Like any sport, cycling involves the risk of injury and damage. Keep this in mind. When you decide to ride a STEVENS pedelec you need to accept the risk inherent to cycling. Please note that on a STEVENS pedelec you have no protection technique around you (e.g. ABS, bodywork or airbag) like you have in a car. Therefore, always ride carefully and do respect the other traffic participants. Never ride under the influence of prescription drugs, drugs, medication, alcohol or when you are tired. Do not ride with a second person on your STEVENS pedelec and never ride without having both hands on the handlebars.

Observe the legal regulations concerning off-road cycling. These regulations may differ in each country. Please respect nature when riding off-road. Only use your bicycle on signposted, well maintained trails and hard-surface roads.


**Note:**

Read in any case the detailed general STEVENS user manual that you have received from your STEVENS dealer.


**Note:**

Keep these original operating instructions for future reference and hand it over to the respective user, in case you sell, lend or pass on the pedelec otherwise.





## Intended Use

Keep in mind that every bicycle type is built for a specific intended use. Be sure to use your STEVENS pedelec only according to its intended use, as it may otherwise not withstand the stress, fail and cause an accident with unforeseeable consequences! Using it for another than the intended use will also void the warranty. Please note that there are different types of pedelecs and e-bikes which are subject to different legal framework conditions.

Check the class of your STEVENS pedelec or e-bike in the bicycle card. Keep the specific regulations for your pedelec/e-bike class in mind when riding on public roads and through the landscape.



### Note:

For more information about the intended use of your STEVENS pedelec as well as the permitted overall weight (rider, STEVENS pedelec and baggage) see the bicycle card and chapter "Before your First Ride".



### Attention:

Your STEVENS pedelec is approved in principle for mounting a child carrier! Your STEVENS dealer will be pleased to recommend and assemble you suitable models for your STEVENS pedelec.



### Attention:

Please note that the Bosch system switches off after 10 min without power output to save energy. The system is restarted by pressing the ON/OFF button once.

1. **Pedelecs (pedal electric cycles) or EPACs (Electrically Power Assisted Cycles)** are bicycles with auxiliary motor that only switches on when the pedals are moved by the rider. When you stop pedalling, the motor switches off.

A driving licence is not required for riding a pedelec, if the motor assistance switches off automatically at a speed of 25 kph / 15 mph. You do not need an operating licence and need not insure the pedelec either. In the UK anyone under the age of 14 is not allowed to ride a pedelec. Furthermore, pedelecs must have a plate showing the manufacturer, the nominal voltage of the battery, and the power output of the motor. Please make sure you do not confuse your pedelec with a "speed pedelec" (see item 3.). All regulations that apply to bicycles, also apply to pedelecs, i.e. using cycle paths is not compulsory. Wearing a helmet is recommended, but not compulsory.

Most pedelecs are designed for cycling exclusively on lanes and roads with a smooth surface. Only use trails that are allowed for bicycles. In general, typical pedelecs are not suitable for off-road use. Using STEVENS pedelecs off-road can result in crashes with unforeseeable consequences.

STEVENS Allround pedelecs are designed for cycling exclusively on lanes and roads with a smooth surface. Only use trails that are allowed for bicycles. For off-road use only STEVENS Offroad pedelecs are suitable. Using STEVENS Allround pedelecs off-road can result in crashes with unforeseeable consequences.



### Attention:

The weight distribution on STEVENS pedelecs differs markedly from the weight distribution on bicycles without drive assistance. A STEVENS pedelec is markedly heavier than a bicycle without drive assistance. For this reason pushing, lifting and carrying the STEVENS pedelec is more difficult. Bear this in mind when loading your pedelec into a car and unloading it or when mounting it on a bicycle carrier system.



2. **Pedelecs (Pedal Electric Cycles)** as well as **EPACs (Electrically Power Assisted Cycles)** with starting or pushing aid are considered as motor vehicles with special authorization. Nevertheless, you do not need an operating licence and need not insure the pedelec either. Wearing a cycle helmet is not compulsory, but highly recommended.

The starting or pushing aid provides assistance during pushing the STEVENS pedelec or when doing a hill start, even without pedalling, up to a speed of 6 kph / 3.7 mph. For riding on public roads these STEVENS pedelecs are not required to be insured.

The other regulations do not differ from those relating to pedelecs (see item 1.).

3. **Speed pedelecs** are considered to be mopeds or according to EU law as "light motorcycle with low power" (L1e) with auxiliary motor which provide assistance to the rider even beyond a speed of 25 kph / 15 mph, as long as you continue pedalling. Without pedalling a speed pedelec provides assistance to a maximum speed of 20 kph / 12 mph.

Speed pedelecs are considered as mopeds (class L1e) in accordance with EU Directive 2002/24/EG and require an operating licence or an EU type approval and are therefore subject to strict regulations relating to the replacement of components and changes. In the UK for riding on public roads these STEVENS speed pedelecs are required to have an operating licence and to be insured as motor vehicle.

In the UK for riding on public roads these speed pedelecs are required to have an operating licence and to be insured as motor vehicle. Wearing a helmet is compulsory. Keep yourself informed about current legislative changes in your country.

Be sure to also read chapter "*Riding a STEVENS Speed Pedelec – Special Features*". Most of the speed pedelecs are designed for cycling exclusively on lanes and roads with a smooth surface. Only use trails that are allowed for speed pedelecs / e-bikes.



**Note:**

Read in any case also the BOSCH system instructions on the enclosed CD-ROM.



**Note:**

The regulations and rules for pedelecs and speed pedelecs are being revised permanently. Read the daily press to keep you informed about current legislative changes.



**Note:**

It is recommended that you take out a private liability insurance. Make sure your insurance grants coverage for these kinds of damage. Contact your insurance agency.



**Attention:**

STEVENS pedelecs are approved for towing trailers up to 40 kg (88 lbs.) trailing load (towed load). STEVENS advises you to use only trailers with brakes. If you are in doubt or if you have any questions, contact your STEVENS dealer.



When riding STEVENS speed pedelecs wearing a suitable cycle helmet is compulsory. Be sure to also read chapter *“Riding a STEVENS Speed Pedelec – Special Features”*.

Most of the STEVENS speed pedelecs are designed for cycling exclusively on lanes and roads with a smooth surface. Only use trails that are allowed for speed pedelecs / e-bikes. Typical STEVENS speed pedelecs are generally not suitable for off-road use. Using STEVENS speed pedelecs off-road can result in crashes with unforeseeable consequences.

## Before Your First Ride

1. The STEVENS pedelec is designed for a maximum overall weight of 140 kg (309 lbs.) including rider, baggage and STEVENS pedelec.
2. If you want to use your bicycle on public roads, it has to comply with the respective legal requirements. These requirements may vary in each country. The fittings of your STEVENS pedelec are, therefore, not necessarily complete. Ask your STEVENS dealer for the laws and regulations applicable in your country or in the country you intend to use the STEVENS pedelec. Have your STEVENS pedelec equipped accordingly, before using it on public roads.
3. The rechargeable battery of your STEVENS pedelec must be charged before you set off for the first time. Are you familiar with the handling and mounting of the rechargeable battery? Before you set off for the first time, check whether the battery is properly mounted, that it has engaged audibly and that it is locked.

*For more information see chapter “Mounting and Removing the Battery Pack” in the BOSCH system instructions on the enclosed CD-ROM.*

4. The functions of your STEVENS pedelec are operated with the buttons on the drive HMI or on the command console. Are you familiar with all functions and displays? Check whether you know the functions of all buttons on the drive HMI or on the command console.

*For more information see chapter “Indications and Settings of the HMI” in the BOSCH system instructions on the enclosed CD-ROM.*

5. Your STEVENS pedelec has a pushing aid. The pushing aid provides assistance during pushing your STEVENS pedelec. Are you familiar with the pushing aid?

*For more information see chapter “Switching the Push-assistance mode On/Off” in the BOSCH system instructions on the enclosed CD-ROM.*



### Note:

For more information about the intended use of your pedelec as well as the permitted overall weight (rider, pedelec and baggage) see the BOSCH system instructions on the enclosed CD-ROM and read chapter *“Before Your First Ride”*.



### Danger:

Make particularly sure there is enough space between your crotch and the top tube so that you do not hurt yourself, if you have to get off your bicycle quickly.

6. Are you familiar with the brake system? Have a look at the bicycle card and check whether the brake lever of the front brake is on the side you are used to (right or left). If it is not, have it modified by your STEVENS dealer before you set off for the first time! Your new STEVENS pedelec is equipped with modern brakes which may be far more powerful than those you were used to so far. Be sure to first practise using the brakes on a level, non-slip surface off public roads. Slowly approach higher brake performances and speeds.

*For more information see chapter "The Brake System" of your general STEVENS user manual and the operating instructions on the enclosed CD-ROM.*

7. Are you familiar with the type and functioning of the gears? Ask your STEVENS dealer to explain you the gear system and make yourself familiar with your new gears in an area free of traffic, if necessary.

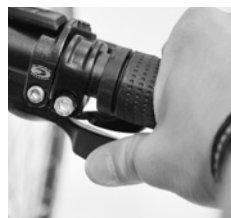
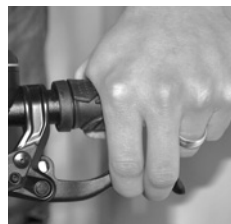
*For more information see chapter "The Gears" of your general STEVENS user manual and the operating instructions on the enclosed CD-ROM.*

8. Are both saddle and handlebars properly adjusted? The saddle should be set to a height from which you can just reach the pedal in its lowest position with your heel. Check whether your toes reach to the floor when you are sitting on the saddle. Your STEVENS dealer will be pleased to help you, if you are not happy with your seating position.

*For more information see chapter "Adjusting the Bicycle to the Rider" of your general STEVENS user manual on the enclosed CD-ROM.*

9. If your STEVENS pedelec is equipped with clipless or step-in pedals: Have you ever tried the shoes they go with? Do not set off until you have practised engaging and disengaging the shoes from the pedals in stationary. Ask your STEVENS dealer to explain you the pedals.

*For more information see chapter "The Pedal System" of your general STEVENS user manual and the operating instructions on the enclosed CD-ROM.*



### **Danger:**

Please note that in wet conditions the brake performance is less effective and the tyre grip reduced. Keep this fact in mind in particular when riding on a wet road and do not ride as fast as you would in dry conditions.



### **Attention:**

Be aware that the brakes of your STEVENS pedelec are always more effective than the drive. If you will face any problems with your drive (e.g. because it pushes you forward in front of a bend), slow down your STEVENS pedelec carefully.



10. If you have bought a STEVENS pedelec with suspension fork, you should ask your STEVENS dealer to have it properly adjusted before delivery. Improperly adjusted suspension forks are liable to malfunction or damage to the suspension components. In any case they will impair the performance of your bicycle as well as your safety and joy whilst cycling.

*For more information see chapter "Suspension Fork" of your general STEVENS user manual and the operating instructions on the enclosed CD-ROM.*



### **Danger:**

A lack of practice when using clipless pedals or too much spring tension in the mechanism can lead to a very firm connection, from which you cannot quickly step out. Risk of accident!



### **Danger:**

Be aware that the distance you need to stop your bicycle may increase, when you are riding with your hands on bar ends. The brake levers are not always within easy reach.



### **Attention:**

Your STEVENS pedelec is approved in principle for mounting a child carrier! Your STEVENS dealer will be pleased to recommend and assemble you suitable models for your STEVENS pedelec.



### **Note:**

All pannier racks are compatible with the racktime system. They can also be fitted with child carrier adapters. Your STEVENS dealer will be pleased to recommend and assemble you suitable models for your STEVENS pedelec



### **Danger:**

When mounting your STEVENS pedelec, make sure not to step in the pedals until you sit in the saddle and gripping the handlebars tight. The drive assistance might switch on suddenly and result in an uncontrolled start of your STEVENS pedelec. Risk of accident!



### **Attention:**

The weight distribution on STEVENS pedelecs differs considerably from the weight distribution on bicycles without drive assistance. A STEVENS pedelec is markedly heavier than a bicycle without drive assistance. For this reason pushing, lifting and carrying the STEVENS pedelec is more difficult. Bear this in mind when loading your pedelec into a car and unloading it or when mounting it on a bicycle carrier system.



### **Attention:**

STEVENS pedelecs are approved for towing trailers up to 40 kg (88 lbs.) trailing load (towed load). STEVENS advises you to use only trailers with brakes. If you are in doubt or if you have any questions, contact your STEVENS dealer.



### **Attention:**

Please note that not all STEVENS pedelecs are fitted with kickstands. Therefore, when parking your STEVENS pedelec, make sure it stands safe and secure and is not at risk of toppling over or being knocked over. If your STEVENS pedelec topples over, it can suffer from damage.

## Before Every Ride

Your STEVENS pedelec has undergone numerous tests during production and a final check has been carried out by your STEVENS dealer. Nevertheless, be sure to check the following points before every ride to exclude any malfunctioning that may be due to the transport of your STEVENS pedelec or to the work a third person may have performed on your STEVENS pedelec before delivery:

1. Are the quick-release levers or the bolted connections of the front and rear wheel, the seat post and other components properly closed and tightened?

*For more information see chapter "Wheel Fastening with Quick-Releases" of your general STEVENS user manual and the operating instructions on the enclosed CD-ROM.*

2. Are the connections of the rechargeable battery, the drive HMI, the operating unit and the drive correctly plugged?

*For more information see chapter "Operation" in the BOSCH system instructions on the enclosed CD-ROM.*

3. Is your battery fully charged? Keep in mind to entirely recharge the battery after every ride. You should not wait until the battery is empty!

*For more information see chapter "Assembly" in the BOSCH system instructions on the enclosed CD-ROM.*

4. Does the drive HMI show all values? Is there any error message or warning on the display? Check the values are correct on your drive HMI before every ride. Do not set off on your STEVENS pedelec when the drive HMI shows a warning.

5. Are you familiar with the operating unit? By using the buttons of the operating unit you can increase or decrease the assistance level, activate or switch-off the push-assistance function and switch between the indication functions.

*For more information see chapters "Operation" and "Error Code Indication" in the BOSCH system instructions on the enclosed CD-ROM.*

6. Is the battery tight in its holder and the lock properly locked up? Never set off with a loose and unlocked battery.

*For more information see chapter "Operation" in the BOSCH system instructions on the enclosed CD-ROM.*





7. Are the tyres in good condition and do they have sufficient pressure? Please note that a pedelec weighs more and that your usual tyre pressure may be insufficient. A higher pressure gives a better riding stability and reduces the risk of a puncture. The minimum and maximum pressure (in bar or PSI) is indicated on the tyre side.

*For more information see chapter "The Wheels and Tyres" of your general STEVENS user manual and the operating instructions on the enclosed CD-ROM.*

8. Spin the wheels to check whether the rims are true. If you have disc brakes, watch the gap between frame and rim or tyre and, if you have rim brakes, between brake pad and rim. Untrue rims can be an indication of tyres with ruptured sides or broken axles or spokes.

*For more information see chapter "The Wheels and Tyres" of your general STEVENS user manual and the operating instructions on the enclosed CD-ROM.*



9. Test the brakes in stationary by firmly pulling the brake levers towards the handlebars. Make sure you cannot pull the brake levers all the way to the handlebars and check the hydraulic brake cables for leaks. Check the thickness of the brake pads, as well.

With disc brakes you should directly get a positive braking response. If you have to actuate the brake lever more than once to get a positive braking response, have the STEVENS pedelec checked by your STEVENS dealer.

The brake pads of rim brakes must hit the rim evenly with their entire surface without touching the tyre during braking or in open condition or in between.

*For more information see chapter "The Brake System" of your general STEVENS user manual and the operating instructions on the enclosed CD-ROM.*



### **Danger:**

During use your STEVENS pedelec is undergoing stress resulting from the surface of the road and through the rider's action. Due to these dynamic loads, the different parts of your bicycle react with wear and fatigue. Please check your STEVENS pedelec regularly for wear marks, scratches, deformations, colour changes and any indication of cracking. Components which have reached the end of their service life may break without previous warning. Let your STEVENS dealer maintain and service your STEVENS pedelec regularly and in cases of doubt it is always best to replace components.

10. Let your STEVENS pedelec bounce on the ground from a small height. If there is any rattling, see where it comes from. Check the bearings, the bolts and the proper seat of the battery, if necessary.



11. If you want to ride on public roads, make sure your STEVENS pedelec is equipped according to the regulations of your country. Riding without lights and reflectors in dark or dim conditions is very dangerous, because you will be seen too late or not at all by other road users. A lighting set that corresponds to the regulations is a must on public roads. Turn on the lights as soon as dusk sets in.

*For more information see chapter "Legal Requirements for Riding on Public Roads" of your general STEVENS user manual on the enclosed CD-ROM.*

12. If your STEVENS pedelec has suspension, check it as follows: Press down on your STEVENS pedelec and see whether the spring elements retract and extend as usual.

*For more information see chapter "Suspension Fork" of your general STEVENS user manual and the operating instructions on the enclosed CD-ROM.*

13. If your bicycle has a kick-stand, make sure it is fully raised before you set off. Risk of accident!
14. Do not forget to take a high quality D- or chain lock with you on your ride. The only way to effectively protect your STEVENS pedelec against theft is to lock it to an immovable object. It is also recommended to always remove the rechargeable battery from the pedelec.



### **Danger:**

Improperly closed quick-releases and other fastenings can cause components of the STEVENS pedelec to come loose and result in serious accidents!



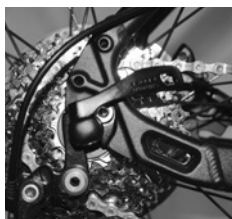
### **Danger:**

Do not use your STEVENS pedelec, if it fails on items 1-13! Riding a defective STEVENS pedelec can result in serious accidents! If you are in doubt or if you have any questions, contact your STEVENS dealer.





## After an Accident



1. Check whether the wheels are still firmly fixed in the drop-outs and whether the rims are still centred with respect to the frame or fork. Spin the wheels and observe the gap either between frame and tyre or between brake pads and rim sides.

If the width of the gap changes markedly and you have no way to true the rim where you are, you will need to release the rim brake a little so that the rim can run between the brake pads without touching them. Please note that in this case the brakes may not act as powerfully as you are used to.

*For more information see chapters "Wheel Fastening with Quick-Releases", "The Brake System", and "The Wheels and Tyres" of your general STEVENS user manual and the operating instructions on the enclosed CD-ROM.*

2. Check that handlebars and stem are neither bent nor broken and that they are level and upright. Make sure the stem is firmly fixed on the fork by trying to turn the handlebars relative to the front wheel. Briefly lean on the brake levers to make sure the handlebars are firmly fixed in the stem.  
Realign the components, if necessary, and carefully tighten the bolts to ensure a reliable clamping of the components. The maximum torque values are printed directly on the components or specified in the enclosed operating instructions.

*For more information see chapters "Adjusting the Bicycle to the Rider" and "The Headset" of your general STEVENS user manual and in the operating instructions on the enclosed CD-ROM.*

3. Check whether the chain still runs on the chainrings and the sprockets. If your STEVENS pedelec fell over to the chain side, verify the proper functioning of the gears. Ask somebody to lift the STEVENS pedelec by the saddle and carefully shift through all the gears. Pay particular attention when shifting to the small gears and make sure the rear derailleur does not get too close to the spokes as the chain climbs onto the larger sprockets.

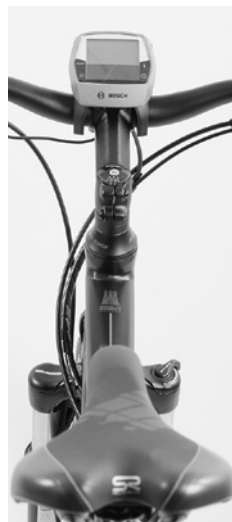
If the rear derailleur or the drop-outs/derailleur hanger is bent, the rear derailleur may collide with the spokes. This can result in damage to the rear derailleur, the rear wheel and the frame. Check the function of the front derailleur, as a displaced front derailleur can throw off the chain, thus interrupting the drive of the STEVENS pedelec.

*For more information see chapter "The Gears" of your general STEVENS user manual and the operating instructions on the enclosed CD-ROM.*

4. Make sure the saddle is not out of alignment using the top tube or the bottom bracket shell as a reference. If necessary, open the clamp, realign the saddle and retighten the clamp.

*For more information see chapters "Wheel Fastening with Quick-Releases" and "Adjusting the Bicycle to the Rider" of your general STEVENS user manual and the operating instructions on the enclosed CD-ROM.*

5. Let your STEVENS pedelec bounce on the ground from a small height. If there is any rattling, see where it comes from. Check the bearings, the bolts and the proper seat of the battery and the plug, if necessary.



6. Check the rechargeable battery. If the rechargeable battery is no longer properly in its holder or shows any damage, do not use your STEVENS pedelec. A damaged rechargeable battery can result in the STEVENS pedelec being suddenly without drive. Risk of accident!

Damage to the outer housing of the rechargeable battery can result in water or moisture entry which can lead to short circuits or electric shocks. The rechargeable battery may catch fire or even explode! Highly toxic liquids may leak out which is harmful to health. In such a case, contact your STEVENS dealer immediately.

*For more information see chapter "Operation" in the BOSCH system instructions on the enclosed CD-ROM.*



7. Check that all values are displayed properly and fully on the drive HMI. Do not use your STEVENS pedelec, if the drive HMI shows an error message or a warning. In the case of critical errors the system switches off automatically. In the case of non-critical errors the system may be still operable. Do not set off on your STEVENS pedelec when the drive HMI shows a warning. In such a case, contact your STEVENS dealer immediately.

*For more information see chapter "Operation" in the BOSCH system instructions on the enclosed CD-ROM.*



**Danger:**

Deformed components, especially components made of aluminium, can break without previous warning. They must not be repaired, i.e. straightened, as the imminent risk of breakage will remain. This applies in particular to the fork, the handlebars, the stem, the cranks, the seat post and the pedals. When in doubt, it is always recommendable to have these components replaced, as your safety comes first. Ask your STEVENS dealer for help.

**Attention:**

Rechargeable batteries have a limited service life. The battery deteriorates with every use and with every charging. Avoid any deep discharge of the rechargeable battery. The batteries of STEVENS pedelecs have no memory effect. It is recommended that you charge the battery after every ride.

8. Finally, take a good look at the whole STEVENS pedelec to detect any deformations, colour changes or cracks.

Ride back very carefully by taking the shortest route possible, even if your STEVENS pedelec went through this check without any problems. Do not accelerate or brake hard and do not ride your bicycle out of the saddle. If you are in doubt about the performance of your STEVENS pedelec, have yourself picked up by car, instead of taking any risk.

Back home you need to check your STEVENS pedelec thoroughly. The damaged parts must be repaired. Ask your STEVENS dealer for help.

## Riding a STEVENS Pedelec – Special Features

Your STEVENS pedelec is designed to be used like a conventional bicycle. The unique riding experience, however, starts when you actuate the drive system. At that moment the assistance generated by the 250 W motor increases with its high torque the stronger you pedal.

### Riding with Drive Assistance

The system can be switched on and off at the rechargeable battery. Furthermore, it shows the remaining capacity of the battery. When switched on the system activates during pedalling and the drive assistance is available. Sensors measure your pedalling movements and control the fully automated drive assistance according to the selected assistance mode. The level of the additional propulsion depends on the assistance mode. The assistance switches off when you reach a speed of more than 25 kph /15 mph.

### Range – Useful Information for a Long Ride

How long and how far you can benefit from the auxiliary drive depends on several factors, i.e. the road conditions, the weight of rider and additional load, the rider's pedal force, the degree or mode of assistance, (head)winds, frequent stops, the temperature, weather conditions etc.

The charge state of your rechargeable battery can be read from the drive HMI. The range indicator on the drive HMI provides additional information about the estimated range during the ride.

*For more information see chapter "Battery Charge-control Indicator" in the BOSCH system instructions on the enclosed CD-ROM.*

To extend the range it is recommended that you ride with low or no assistance at all on level or downhill trails and only select maximum drive assistance with headwinds, heavy additional loads and/or when climbing hills.

Furthermore, you can extend the range by

- switching into a lower gear prior to stopping in front of traffic lights
- changing gears regularly, as you are used to on a bicycle without drive
- not only riding in high gears
- reducing your additional load (baggage) as far as possible
- storing your battery in your home and installing it only shortly before you set off on your STEVENS pedelec

If your battery has not enough capacity to reach your destination, benefit from the decisive advantage of the STEVENS pedelec: Without drive assistance you can ride your STEVENS pedelec like a usual bicycle with an unlimited range and nearly without compromising on riding characteristics.



## Riding without Drive Assistance

Your STEVENS pedelec is designed to be used even without drive assistance, i.e. like a conventional bicycle.

Observe the following points when riding without rechargeable battery:

- When you have removed the battery from your bicycle, the drive HMI and the operating unit can be switched on, as they are powered by an own battery. If you want to ride without drive assistance with mounted battery, you can switch on the drive HMI of your STEVENS pedelec to benefit from the functions of your cycle computer.
- If the lighting set of your STEVENS pedelec is powered by the battery, the lighting set cannot be used when riding without drive assistance.
- After you have removed the battery of your STEVENS pedelec: Keep the connections of the rechargeable battery free of dirt and moisture.



### **Danger:**

Do a test ride to make yourself familiar with the riding characteristics of your STEVENS pedelec and the possibly higher speed and acceleration, before riding on public roads. Risk of accident!



### **Danger:**

Do not step on the pedals before sitting in the saddle, select the lowest drive assistance and be ready to brake when you set off. Risk of accident!



### **Danger:**

Please note that car drivers and other road users may underestimate your speed. Therefore, always ride on public roads with this fact in mind and anticipate the actions of other road users. Risk of accident!



### **Danger:**

Keep in mind that pedestrians do not hear you when you approach at high speed. Therefore, ride particularly defensive and anticipating when using cycle lanes and cycle/footpaths to avoid accidents. If necessary, ring the bell to warn others.



### **Danger:**

Keep in mind that due to the higher driving power at the rear wheel the risk of an accident increases with slippery roads (due to wetness, snow, gravel etc.). This applies all the more when riding bends. Risk of accident!

## Useful Information for Proper Handling of the Battery



### **Danger:**

Keep your battery away from fire and heat. Risk of explosion!



### **Attention:**

Remove the rechargeable battery from your pedelec or e-bike, if you do not use your pedelec for a longer period of time.



### **Danger:**

Make sure your rechargeable battery is in sound condition. Do not open, disassemble or crush the battery. Risk of explosion!



### **Danger:**

Keep the rechargeable battery and the charger during the charging process away from moisture and water to exclude electric shocks and short circuits.



### **Danger:**

Do not charge any other electrical devices with the supplied charger of your STEVENS pedelec!

Remove the rechargeable battery, if you do not use your STEVENS pedelec for a longer period of time (e.g. during the winter season). Store the rechargeable battery in a dry room at temperatures between 5 and 20 degrees Celsius (41 and 68 degrees Fahrenheit). The state of charge should be 50 to 60 % of the charging capacity. Check the state of charge, if the rechargeable battery is left unused for more than two months, and recharge it in between, if necessary.

Clean the battery housing with a dry or, if at all, a slightly moist rag. Do not direct the water jet of a high-pressure cleaner at the rechargeable battery, as there is a risk of water entry and/or short-circuit.

*For more information about the proper handling of your rechargeable battery, see chapter "Operation" in the BOSCH system instructions on the enclosed CD-ROM.*



### **Danger:**

Do not use a rechargeable battery or a charger that is defective. If you are in doubt or if you have any questions, contact your STEVENS dealer.



### **Danger:**

Charge your battery only with the supplied charger. Do not use the charger of any other manufacturer, not even when the connector of the charger matches your rechargeable battery. The rechargeable battery can heat up, catch fire or even explode!



### **Danger:**

We recommend that you charge your battery during the day and only in dry rooms which have a smoke or a fire detector; but keep it off your bedroom. Place the battery during the charging process on a big, non-inflammable plate made of ceramics or glass!



### **Danger:**

The drive is not approved for steam cleaning, high-pressure cleaning or cleaning with a water hose. The contact of water with the electrics or the drive can destroy the units. The individual drive components can be cleaned with a soft rag and neutral detergents. You may use a moist rag, but not excessive water. Keep the rechargeable battery dry and do not submerge it! Risk of explosion.

**Danger:**

Batteries must not be short-circuited. Store them therefore in a safe storage area and make sure the battery is not short-circuited accidentally (e.g. with another battery). In addition, the rechargeable battery must not be stored inappropriately, e.g. in a box or in a drawer where they can be short-circuited by other conductive materials or where they can short-circuit each other. Do not deposit any objects in the storage area (e.g. clothes).

**Attention:**

Do not dispose of your rechargeable battery with standard household waste! It must be disposed of according to battery disposal regulations. Therefore, sellers of new rechargeable batteries must provide collection of old batteries and appropriate disposal. If you are in doubt or if you have any questions, contact your STEVENS dealer.

**Danger:**

Make sure your rechargeable battery is not exposed to mechanical impacts.

**Attention:**

When you remove your battery from the holder for charging it with your pedelec left in the open during the charging process, you should protect the connections, e.g. with a plastic bag against rain, water, moisture and dirt. If the connections of your rechargeable STEVENS battery are soiled, clean them with a dry rag.

**Danger:**

Do not expose your battery or the charger to the blazing sun.

**Attention:**

Make sure not to discharge your rechargeable battery completely (also referred to as depth discharge). Depth discharge will affect the rechargeable battery of your pedelec permanently. A deep-discharged battery can only be recharged in exceptional cases and with special chargers. Contact your STEVENS dealer.

**Danger:**

Keep the rechargeable battery and the charger out of the reach of children!

**Attention:**

Charge the battery at an ambient temperature of approx. 20 degrees Celsius (68 degrees Fahrenheit). Therefore, after a ride e.g. in cold weather, wait until the temperature of the battery has increased before starting the charging.

**Note:**

Lithium-ion batteries have no memory effect; they can therefore be charged at any time without affecting battery life.

**Attention:**

If the rechargeable battery or the charger (or parts of it) must be replaced, only use original spare parts. Contact in this case your STEVENS dealer.

**Note:**

Also observe the notes on the respective labels on the rechargeable battery or on the charger.



## Riding a STEVENS Speed Pedelec – Special Features

Basically, a speed pedelec is a pedelec, which is only clearly faster. Be sure to thoroughly read chapter *“Riding a STEVENS Pedelec – Special Features”* prior to reading this chapter. Keep in mind that all tips and warnings given in the mentioned chapter apply all the more and with still greater importance to speed pedelecs. Practise the handling of the still more powerful and faster speed pedelec and always ride with foresight.

In contrast to pedelecs speed pedelecs are classified as e-bikes and thus as motor vehicles. For the UK that means that:

- In addition to typical bicycle components they must also be fitted with a rear view mirror.
- A speed pedelec must have liability insurance, an operating licence or EU type approval, and the insurance marking must be attached.
- In the same way as for car tyres, the tyres must have a minimum tread depth of 1.0 mm. If the tyre has been worn down to this limit, it must be replaced by an identical one, otherwise the operating licence is no longer valid.



### **Danger:**

Pulling the brake lever of the rear brake stops the motor – emergency stop!



### **Danger:**

Be aware that the brakes of your pedelec are always more effective than the drive. If you will face any problems with your drive (e.g. because it pushes you forward in front of a turn), slow down your pedelec carefully.



### **Danger:**

For your own safety, always ride your STEVENS speed pedelec with the light switched on, wear bright clothing as well as a suitable helmet and glasses.

With speed pedelecs you

- must not use cycle lanes and paths within built-up areas
- may use lanes that are marked with a road sign allowing access for mopeds
- must not use your speed pedelec on cycle lanes which are allowed for mopeds
- must not use one-way streets in the opposite direction, even when they are allowed to bicycles
- must not use pedestrian zones, even when they are allowed to bicycles
- must normally not use bicycle parking facilities
- must not use forest trails and
- must not use your speed pedelec on lanes which are closed to motor vehicles, motorcycles and mopeds.
- You must only use your STEVENS speed pedelec on public roads and on private premises, if authorised by the owner.



### **Danger:**

If a component needs to be replaced, make it a rule to only use original spare parts. Wearing parts of other manufacturers, e.g. brake pads or tyres that are not of identical size, may cause harm to the safety of your pedelec. Risk of accident! In the case of speed pedelecs be sure to only assemble original spare parts, otherwise the operating licence expires. Read the respective instructions in the BOSCH system instructions on the enclosed CD-ROM.



Towing child trailers is not permitted. Mounting and using child seats is, however, allowed by law. Check in the bicycle card whether your speed pedelec may be fitted with a child seat and have yourself informed by your STEVENS dealer.

When riding STEVENS speed pedelecs wearing a suitable cycle helmet is compulsory.



## Transport of the STEVENS Pedelec

### By Car

STEVENS pedelecs can be transported like conventional bicycles outside or inside the car. Always make sure the pedelec is securely fastened outside or inside the car and check the fastenings regularly. In addition, you should always remove the battery from the pedelec prior to fastening it on the car roof. Stow the battery inside the car and secure it appropriately to avoid any damage.

*For more information see chapter "Taking the Bicycle by Car" of your general STEVENS user manual on the enclosed CD-ROM.*



#### Note:

The regulations and rules for pedelecs and speed pedelecs are being revised permanently. Read the daily press to keep you informed about current legislative changes.



#### Attention:

Make sure to remove all movable and loose parts and above all the rechargeable battery and the drive HMI from your STEVENS pedelec before transporting it inside or outside the car. If you transport your STEVENS pedelec without battery on a bicycle rack, protect the connections against water, moisture and dirt.



#### Attention:

Before transporting several STEVENS pedelecs with a bicycle rack on the car roof, inform you about the maximum load capacity of the bicycle rack. Keep in mind that the weight of a pedelec is higher than the weight of a bicycle without drive. Maybe you can only transport one or two STEVENS pedelecs instead of three bicycles without drive.



#### Attention:

The weight distribution on STEVENS pedelecs differs markedly from the weight distribution on bicycles without drive assistance. A STEVENS pedelec is markedly heavier than a bicycle without drive assistance. For this reason pushing, lifting and carrying the STEVENS pedelec is more difficult. Bear this in mind when loading your pedelec into a car and unloading it or when mounting it on a bicycle carrier system.

**Note:**

If necessary, inform yourself about the laws and regulations concerning bicycle/ pedelec transport in the countries that you intend to transit during your journey. The laws and regulations differ, e.g. with regard to the marking.

## By Train / By Public Transport

STEVENS pedelecs can be transported like conventional bicycles by public transport.

Taking bicycles or pedelecs with you by public transport is permitted in general, the regulations applicable in the cities differ, however. In some regions e.g. you are only allowed to travel with your STEVENS pedelec during off-peak hours and with an additional bicycle ticket. Inform yourself in time about the regulations of carrying the bicycle before you start the trip!

**Note:**

If the rechargeable battery of your STEVENS pedelec is mounted to the down tube or to the pannier rack, you can remove the battery before boarding and disembarking.

Some regional trains have special spaces for the storage of bicycles and other things. This is an option to take your STEVENS pedelec with you. They are often at the front or end of a train and marked with a bicycle sign.

## By Plane

If you intend to take your STEVENS pedelec by plane or to dispatch it with a forwarding agent, you have to observe particular packing and labelling requirements for rechargeable batteries. Contact an expert for hazardous material or a forwarding agent in time.

**Note:**

Before you start your trip inform yourself in time about the conditions of carriage and also observe the regulations and rules about bicycle transport in the countries through which you intend to travel.

**Note:**

Contact the airline you intend to travel with in time and inform yourself about the conditions and the possibilities of taking your STEVENS pedelec with you.

## Servicing and Maintenance

Your STEVENS dealer will have assembled and adjusted your STEVENS pedelec ready for use when you come to collect it. Nevertheless, your STEVENS pedelec needs regular servicing. Have your local STEVENS dealer do the scheduled maintenance work. This is the only way to ensure that all components function safely and reliably for many miles.

In addition, the dealer can install updates for the systems by means of which new energy saving riding programs can be loaded allowing longer ranges.

The bicycle will be due for its first service after 100 to 300 kilometres (60 to 180 miles), three to six weeks or 5 to 15 hours of initial use. The bedding in phase typically involves safety-relevant bolted connections and spokes slightly losing tension or gears becoming out of adjustment, so there is every reason to have your dealer service the STEVENS pedelec at this stage. This bedding and settling in process is unavoidable. Therefore, remember to make an appointment with your STEVENS dealer for the first service of your new STEVENS pedelec. The first service is very important for both functioning and durability of your STEVENS pedelec.

Keep in mind that the drive assistance can increase the wearing. This applies to the rear wheel and in the case of middle motors to the chain.

The intended use of the STEVENS pedelec includes regular servicing and the replacement of worn out parts in time, e.g. chains, brake pads or Bowden and brake cables, and therefore has an influence on the warranty and the guarantee, as well.

It is advisable to have your STEVENS pedelec serviced regularly by your STEVENS dealer after the bedding in phase. If your bicycle does harder service, because you ride a great deal on poor road surfaces, it will require correspondingly shorter service periods. The off-season during the winter months is a very good time to take your STEVENS pedelec to your STEVENS dealer for the annual inspection, as they will have plenty of time for you and for servicing.



### **Danger:**

Servicing and repairs are jobs best left to your STEVENS dealer. If you have your bicycle serviced by anyone else than an expert, you run the risk that parts of your STEVENS pedelec will fail. Risk of accident! When working on your STEVENS pedelec restrict yourself to jobs for which you are equipped e.g. with a torque wrench including bits and have the necessary knowledge.



### **Attention:**

Be sure to only use original spare parts for repair and servicing. In case of non-observance the CE-marking expires and the warranty is rendered void. Ask your STEVENS dealer for advice.



### **Attention:**

Keep in mind that the auxiliary drive may lead to partly higher wear than you are used to. This applies in particular to the brakes and the tyres and in the case of bottom bracket drives to the chain and the sprockets.



### **Note:**

For your own safety, bring your STEVENS pedelec to your STEVENS dealer for its first service after 100 to 300 kilometres (60 to 180 miles), 5 to 15 hours of initial use or three to six weeks, at the very latest, however, after three months.



**Danger:**

If a component needs to be replaced, make it a rule to only use original spare parts. Wearing parts of other manufacturers, e.g. brake pads or tyres that are not of identical size, may cause harm to the safety of your STEVENS pedelec. Risk of accident! In the case of speed pedelecs be sure to only assemble original spare parts, otherwise the operating licence expires.



## STEVENS Speed Pedelecs – Special Features

Please note that in the case of STEVENS speed pedelecs only certain components are allowed to be replaced to provide insurance cover. Only use spare parts confirmed by experts reports on the approval for your STEVENS speed pedelec. As an alternative you may also go through an individual approval process by the German inspection authority TÜV.

Components which must not be replaced or only after a type test, e.g. carried out by a technical inspection agency: Frame, fork, drive unit, rechargeable battery, tyres, rims, brake system, front and rear light, kick stand, handlebars, stem, control element/display and licence plate frame.

The following components can be replaced, even without any further test: Pedals (pedal reflectors are compulsory), mudguards (with rounded edge at the front mudguard), pannier rack, saddle and rubber grips on the handlebars, gear components (provided the highest transmission remains identical), seat post, chain, headset, inner tube and hub as well as bell and rear view mirror (when replaced by equivalent models).

## Drive Maintenance and Care

**Attention:**

The drive is not approved for steam cleaning, high-pressure cleaning or cleaning with a water hose. The contact of water with the electronics or the drive can destroy the units. The individual drive components can be cleaned with a soft rag and neutral detergents. You may use a moist rag, but not excessive water. Do not submerge the rechargeable battery!

*For more information see chapter "Maintenance and Service" in the BOSCH system instructions on the enclosed CD-ROM.*

**Danger:**

A rechargeable battery that has reached the end of its service life must not be disposed of with standard household waste. Bring the rechargeable battery instead to the dealer, where you buy your new one. Ask your STEVENS dealer for advice.

## Warranty and Guarantee for STEVENS Bikes

### Warranty

Your STEVENS pedelec was manufactured with care. Normally it is delivered to you by your STEVENS dealer fully mounted. As direct purchaser you have full warranty rights within the first two years after purchase. Please contact your STEVENS dealer in the event of defects. To ensure a smooth handling of your claim, it is necessary to present your receipt, your bicycle card, the delivery receipt and the stamped service reports. Therefore, please keep these documents in a safe place.

To ensure a long service life and good durability of your STEVENS pedelec, use it only for its intended purpose (see chapter *"Before your First Ride"*). Please also observe the permissible load specifications as specified there and in the bicycle card. Be sure to strictly follow the mounting instructions of the manufacturers (above all the tightening torques of the bolts) as well as the prescribed maintenance schedule. Please observe the checks and routines that are listed in the present user manual and the manuals supplied or the replacement of safety-relevant components, such as handlebars, brakes etc, if necessary.



#### Note:

The law referring to full warranty rights is only valid in the countries where the law has been ratified according to the renewed European regulations. Please inform yourself about the situation in your country.



#### Note:

The coating/paint of frames and forks is subject to particular consideration, i.e. the coating is, by nature, exposed to stress during use and can wear down or be affected by minor damage. This type of wear or damage as a result of mechanical stress (e.g. scratches due to rough contact with other objects) is not covered by the terms of warranty.



## A Note on Wear

Some components of your bicycle are subject to wear due to their function. The rate of wear will depend on care and maintenance and the way you use your pedelec (mileage, riding in the rain, dirt, salt etc.). Bicycles that are often left standing in the open may also be subject to increased wear through weathering. These components require regular care and maintenance. Nevertheless, sooner or later they will reach the end of their service life, depending on condition and intensity of use. These components must be replaced once they have reached their limit of wear:

- a. Rechargeable battery
- b. Chain
- c. Brake pads
- d. Brake fluid (DOT)
- e. Rotors
- f. Brake cables and housings
- g. Seals of suspension elements
- h. Grips or bar tape
- i. Brake cables and housings
- j. Chainrings
- k. Tyres
- l. Sprockets
- m. Saddle covering
- n. Bowden cables
- o. Pulley wheels
- p. Gear housings
- q. Lubricants

The pads of rim brakes are subject to wear due to their function. If you use your bicycle for competitive cycling or in hilly terrain, the brake pads may have to be replaced quite frequently. Check your brake pads regularly and have them replaced by your STEVENS dealer, if necessary.

- r. Rims of rim brakes

Braking causes wear not only to the brake pads, but also to the rims. Therefore, check your rims regularly, e.g. when inflating the tyres. Some rims have wear indicators, such as rings or grooves that become visible when the rim has reached its limit of wear. There are some models where the wear indicators disappear, when the rim thickness has reached a critical point. Observe the specifications marked on the rim. Ask your STEVENS dealer to examine the remaining thickness of the rims at the latest when you are through your second set of brake pads. Rim walls that become deformed or show hair cracks when the tyre pressure is increased have reached the end of their service life. The rim must be repaired.



### Attention:

Rechargeable batteries have a limited service life. The battery deteriorates with every use and with every charging. Avoid any deep discharge of the rechargeable battery. The batteries of STEVENS pedelecs have no memory effect. It is recommended that you charge the battery after every ride.

s. Lighting and reflectors

The lighting is essential for your safety on the road, especially at night. Check the function and condition of the reflectors before every ride. Light bulbs are subject to wear due to their function. Always have a set of spare bulbs with you so that you can replace them, if necessary.

## Warranty Rules of Stevens Vertriebs GmbH

STEVENS Vertriebs GmbH guarantees the quality and durability of the STEVENS bicycles. A STEVENS bicycle is a bicycle suitable for its intended purpose which we have assembled using components and branded accessories of well renowned manufacturers. Should defects occur to the bicycle or one of its parts during the warranty period, we will, at our choice, repair or replace it, with you (as the first buyer) having to tolerate minor deviations in model, dimensions and colour. Suspension forks, Shimano components and other branded accessories are not handled through STEVENS but through the part manufacturers' national distributors. For any complaints about goods of other brands, even if they have been sold and supplied by us, please first contact the distributor, or the manufacturer directly, and use their forms.

On the manufacturers' websites, you can usually also find manuals and technical instructions as well as contacts for further questions. In all cases, the specialist STEVENS dealer is the person to contact and accepts end-users' enquiries.

### From the date of the sale to the first buyer, the warranty periods will be

- Aluminium frames and forks\* 5 years
- Carbon frames and forks\* 5 years
- Full suspension frames\* 5 years
- Other components\* 2 years

Please note the following rules for an easy remedy in the event of possible defects: The STEVENS warranty, which is not transferable, applies only to the first buyer and only if the customer's sales receipt and a copy of the completed bike card and delivery receipt are presented and if the compliance with, and observance of, our above-mentioned notes contained in the manual (No. 1-13)/ the operating instructions as well as the regular inspections carried out by dealers are proved (chapter "Service and Maintenance Schedule").

The warranty does not cover any labour or transportation costs as well as consequential costs caused by defects. Proper use is a prerequisite for services under this warranty.

**STEVENS**  
B I K E S



#### Note:

The rights of the end-user/customer from the warranty remain unaffected by the present guarantee.



#### Note:

\* The coating/paint of frames and forks is subject to particular consideration, i.e. the coating is, by nature, exposed to stress during use and can wear down or be affected by minor damage. This type of wear or damage as a result of mechanical stress (e.g. scratches due to rough contact with other objects) is not covered by the terms of warranty.





Damage caused by wear and tear, neglect (lack of care and maintenance), falls, overloading, improper assembly (failure to observe the manufacturers' assembly instructions) or care as well as changes to the bicycle (addition or alteration of additional components) shall be excluded. In the case of jumps or any other overloading, as well as any violation of our recommendations or those of our authorized dealers, no claims under this warranty exist.

**Obvious defects** of the products shall be reported within 8 days from delivery; any concealed damage shall be reported immediately after it becomes known, but within the warranty period.

In the case of any **unjustified returns**, we will charge a lump sum for expenses. Our warranty, which is restricted to the territory of your country, does not take into account any further claims against us, particularly any claims for price reduction or damages. The performance of services under this warranty does not mean any extension or recommencement of the warranty period.

### Special Notes, Notes on Safety

In view of a long lifetime, a long durability of the components and any claims being made under this warranty, the manufacturers' assembly instructions (including, without limitation, torques for screws) as well as the prescribed maintenance intervals must be observed precisely. Some examples: Rear shock fixing screws which are too tight impose a load on the frame and may cause consequential damage.

If you use your bicycle for riding on public roads, it has to be equipped according to the regulations of your country. Pay particular attention to your bicycle being equipped with the prescribed lighting set and reflectors. Ask a bicycle specialist shop of your trust to inform you about the regulations in force in your country. The requirements of the CEN/DIN standards specific to the type of bicycle and the legislation in your country shall be taken into account by the dealer/fitter. Not all STEVENS bicycles are supplied together with all attachment parts.



#### **Danger:**

Ask your STEVENS dealer to check your bicycle after a fall. If you are in doubt, replace at least handlebars and stem to be on the safe side.



#### **Note:**

If you use your bicycle for riding on public roads, it has to be equipped according to the regulations of your country. Pay particular attention to your bicycle being equipped with the prescribed lighting set and reflectors. Not all STEVENS bicycles are supplied together with all necessary attachment parts.

## Validating the motornumber

To check if the motor in your S-Pedelec is the correct model and not modified after production, please follow these steps.

1. Use an 8 mm hex key and a crank puller to remove the left crank.
2. Use a Torx T20 key to remove the three marked bolts which are holding the motor cover.



3. Remove the motor cover. The marked number is the motor model number and has to be the same as the one on the anti-manipulation-sticker.



4. Reattach the motor cover, screw in the three bolts and tighten them with 1 Nm of torque.
5. Reattach the crank and tighten the bolt with 45-50 Nm of torque.

Bicycle Card

Model: .....  
Size: .....  
Frame number: .....  
Suspension fork manufacturer: .....  
Model: .....  
Serial number: .....  
Battery model: .....  
Key number: .....  
Voltage (Volt): .....  
Ampere-hour (AH): .....  
Capacity (watt hours): .....  
Permissible overall load of the bicycle: ..... kg  
Permissible load of pannier rack: ..... 25 kg  
Permissible trailer load: ..... kg  
Child seat permitted ☐ yes ☐ no  
Wheel / tyre size: .....  
Colour: .....  
Extras: .....

	Brake lever / brake assignment:	Right lever	Front wheel brake <input type="checkbox"/>	Rear wheel brake <input type="checkbox"/>
		Left lever	Front wheel brake <input type="checkbox"/>	Rear wheel brake <input type="checkbox"/>

To the dealer: Please copy the bicycle card for your customer file and send another copy to STEVENS Vertriebs GmbH after you have sold the bicycle.

Delivery Receipt

The above-described bicycle was delivered to the customer ready for use, i.e. after completion of assembly, inspection, and operational checks as described below (additionally required routines in parentheses):

Lighting	<input type="checkbox"/>	Saddle/seat post (saddle height and position adjusted to suit customer)	<input type="checkbox"/>
Brakes rear and front	<input type="checkbox"/>	Gears (limit stops)	<input type="checkbox"/>
Suspension fork (adjusted to suit customer)	<input type="checkbox"/>	Screwings of attached components (checked)	<input type="checkbox"/>
Rear shock (adjusted to suit customer)	<input type="checkbox"/>	Drive/display	<input type="checkbox"/>
Chain riveting checked	<input type="checkbox"/>	Other adjustments: .....	
Wheel (true running/spoke tension/pressure)	<input type="checkbox"/>	.....	
Handlebars/stem (position/screws checked with torque wrench)	<input type="checkbox"/>	.....	
Pedals (release mechanism adjusted)	<input type="checkbox"/>	Test ride:	<input type="checkbox"/>
Dealer name .....		Phone .....	
Town .....		Fax .....	
Street .....		E-mail .....	

Delivery date, stamp, signature

The customer confirms with his signature that he has received the bicycle in proper order along with the accompanying documents specified below and that he has been instructed on the proper use of the bicycle.

STEVENS manual / operating instructions (on CD-ROM)

Brake system: ☐      Rear shock: ☐      Suspension fork: ☐      Other manuals: ☐ .....

Customer last name .....

First name ..... Phone .....

Town ..... Fax .....

Street ..... E-mail .....

Town, date, signature

# STEVENSBIKES.DE



IHR STEVENS HÄNDLER | YOUR STEVENS DEALER